



HOSPICE VOLUNTEER TRAINING INSTITUTE

National Hospice Volunteer Training Survey Results

ABSTRACT: The *Hospice Volunteer Training Institute* performed a national volunteer training survey of hospice volunteer managers from across the country to assess the educational needs of hospice volunteer programs and identify training trends. The primary purpose of the survey was to determine what training topics were considered most important in order to maintain an effective volunteer program that provides a high level of service to hospice patients. The survey presents data that will permit volunteer managers to assess and compare key characteristics of other hospice agency training programs to include: volunteer demographics and retention; volunteer training methodologies, program costs and curriculum preferences; and a discussion of what resources are currently needed to grow and improve hospice volunteer programs. Recommendations for curriculum development based upon survey results are provided.

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